

bryan haggerty

user experience designer

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Work Experience

JPMorgan Chase New York, NY
Credit Risk Management August '05 – Present

Senior User Experience Designer

- Lead project management for user experience design projects.
- Create user interfaces for internal portal web applications used globally by bankers.
- Evaluate web application prototypes to ensure ease of use.
- Usability test user interface designs and interaction methods of portal web applications.
- Conduct user research studies with target user audiences.
- Determine standards for user interface elements, information architecture, and interaction methods across the portal applications.

Northeastern University Boston, MA
HCI Lab August '04 – May '05

Research Assistant

- Designed and conducted usability studies exploring text entry methods on mobile devices.
- Collaborated with professors and Ph.D. students in developing user interface prototypes.
- Performed analysis on data collected from usability studies.
- Authored research papers for submission to trade conferences and publications.

Harvard University Cambridge, MA
UIS: Web Services June '01 – May '04

Web Technology Specialist

- Developed web-based tools for clients using PHP.
- Acted as the liaison between clients and project development.
- Led user interface development utilizing paper prototyping and wire framing methods.
- Designed standardized user interface library implemented throughout all web-based tools.

Massachusetts Institute of Technology Cambridge, MA
Economics Department June '02

Usability Consultant

- Conducted usability evaluations of intranet interfaces.
- Delivered improved user interface design recommendations.

Education

Northeastern University
College of Computer & Information Science
Bachelor of Science in Information
Science w/ a Minor in Psychology

Certifications

Certified Usability Analyst
Human Factors International

Design & Research Methods

Card Sorting Usability Testing
Interviewing Wireframe Design
Survey Design

Programming Languages

CSS Ruby (Rails)
Java SQL
JavaScript XHTML
PHP XML

Software

BBEdit InDesign Remedy
Camtasia Lotus Notes SPSS
Dreamweaver OmniGraffle Visio
Illustrator Photoshop Websort

Publications

An Enhanced Multitap Text Entry Method with Predictive Next-Letter Highlighting
J. Gong, B. Haggerty, P. Tarasewich,
Extended Abstracts of CHI 2005, ACM
Press (2005), 1399-1402

A New Stylus-Based Text Entry Method for Small Devices
B. Haggerty, P. Tarasewich, Proceedings
of HCI International 2005, Lawrence
Erlbaum Associates (2005)

Organizations

Interaction Design Association
NYC CHI
Usability Professionals' Association